

## QUALITY POLICY STATEMENT

Jacques Technologies' Quality Management System aims to ensure high level of customer satisfaction, legal standards and requirements are consistently met or exceeded. The Quality Management System also aims to ensure that the methods used within Jacques Technologies are continuously improved through the documentation of, and adherence to, best practice business cycle processes.

Jacques Technologies Pty Ltd aims to maintain and continuously improve a Quality Management System that:

- Delivers products and services that exceed customer expectations
- Ensure that regulatory, statutory and legal standards are consistently met or exceeded
- Maintain efficient, effective, productive, and profitable business processes
- Demonstrates Management Commitment to success and the continuous improvement of the Quality Management System
- Performs quality audits at each product lifecycle stage
- Minimises waste through preventative and non-conformance reporting actions
- Facilitates open, interactive internal and external communication channels

All employees are encouraged to participate in the improvement of the system in place and identify ways in which we can improve our work processes to deliver more value and by the application of best practice, achieve results which delight our customers.

This policy is approved by the undersigned and is supported by all the levels of management within the organisation. All personnel shall be guided by the content of the Quality Management system and no deviation from the methods and procedures set down shall be permitted.

Yours sincerely,



Erik Jansson | Managing Director